



*March 17, 2020*

**The CDC's official Coronavirus website – [www.coronavirus.gov](http://www.coronavirus.gov) – is the best source for up-to-date information and guidance.**

City of Madison Lake

Information about Coronavirus Disease 2019 (COVID-19)

An important message from City Hall  
City Administrator Jeff Shoobridge  
Deputy Clerk Liz Wille

The City of Madison Lake is immediately implementing safety measures to help ensure employees remain healthy and available to provide essential city services. The City will continue closely monitoring state and federal guidance as it pertains to implementing measures to help slow the spread of COVID-19. We are in uncharted territory, but the City's priority is unchanged - to keep our community healthy and

safe. Your patience and understanding during this time is greatly appreciated.

**City Hall:** City Hall will be closed to the public until further notice. City staff will remain available to assist residents on the phone and via email during normal working hours. Please contact us with any questions. Hours are 7:30 a.m.-4:00 p.m. You can reach us by phone at 507.243.3011, or e-mail [clerk@madisonlakemn.gov](mailto:clerk@madisonlakemn.gov)

**Utility Billing:** Customers can make utility bill payments online, over the phone, via the US postal service, or by placing payments in the secure drop box located on the east side of City Hall. **No water shutoffs will occur at this time.** Please contact City Hall if you have concerns with paying your bill and would like to set up a payment plan.

**Building and Zoning:** Building permit applications can be accessed on-line and submitted via email, US Postal Service, or by placing in the drop box. Approved permits will be returned electronically or via US Postal Service. For more information, call or email City Hall with any questions.

**Garbage and Recycling:** The City has not been made aware of any changes at this time to garbage and recycling collection.

**Public Works:** Contact City Hall with any questions and/or concerns so that the appropriate staff member can be contacted.

**EMS, Fire, Police:** Call 911.